Combined Nuclear Security and Safety Culture Self-assessments in NPPS

Practical experiences of combined nuclear security and safety culture self-assessment in Nuclear Power Plants in Hungary (2015, Paks) and Canada (2016, Bruce Power, Ontario)

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IAEA's Nuclear Security Culture





Interface between Safety and Security



INSAG-24

INSAG-24

A REPORT BY THE INTERNATIONAL NUCLEAR SAFETY GROUP



IAEA TECDOC SERIES



IAEA-TECDOC-1801

Management of the Interface between Nuclear Safety and Security for Research Reactors



Combined Nuclear Safety and Security Culture Self-Assessments

In <u>2015</u> at <u>Paks Nuclear Power Plant</u>, Hungary

In <u>2016</u> at the <u>Bruce Power Nuclear</u> <u>Power Plant, Canada</u>

Nuclear safety & security culture self-assessment in Paks NPP 2015

- Campaign Month before the assessment (Publications, Presentations, Homepage, Database)
 - Nuclear Safety Culture in July 2015
 - Nuclear Security Culture in September 2015
- Targeted all Paks NPP employees (<u>without</u> contract and supplement workers from suppliers)

Physical Protection Campaign Month

- Keep nuclear security regulations
- Keep in mind, that you work at a Nuclear Power Plant
- Take care about information security
- Comply with regulations
- Report possible incidents
- Show good example

Nuclear security is everyone's interest, responsibility and role



Nuclear safety & security culture self-assessment in Paks NPP 2015

Survey and Focus Group in September 2015

Safety and security culture portions were separated:

Reliability reasons: To be as comparable with previous and safety culture assessments (in 2004, 2005, 2009, 2013 and <u>2017!</u>)

Methodology of nuclear <u>Safety</u> culture in Paks NPP 2015

- Questions and factors based on INSAG-15
 - Commitment to safety
 - Use of procedures
 - Conservative decision making
 - A reporting culture
 - Challenging unsafe acts and conditions
 - The learning organization
 - Underpinning issues: communication, clear priorities and organization

26 questions

Comparable with safety culture assessments (in 2004, 2005, 2009, 2013 and 2017)

Methodology of nuclear Security culture in Paks NPP

Questions and factors based on NST 026:

- Professional conduct;
- Personal accountability;
- Adherence to procedures;
- Teamwork and cooperation;
- Vigilance;
- and Information security,
- 18 questions (3 questions to each factor)

4 Focus-groups

No interview

Nuclear safety culture & security culture self-assessment in **Bruce Power NPP 2016**

- Survey, Focus group and Interview in 2016
- Targeted all NPP employees <u>Including</u> contract and supplement workers from suppliers
- The Questions of Safety and Security Culture portions were separated:
 - Security consideration: sensitive information
 - Emphasize the difference between safety and security (culture)

Survey: Nuclear <u>Safety</u> Culture Questions and factors based on WANO PL 2013-1

- Comparable with previous safety culture assessment (2013)
- 62 questions were related directly to Safety Culture
- 2500 answers came back from the 4500
- Survey was conducted in April

Survey: Nuclear **Security** Culture

- Questions and factors based on NST 026
- 20 questions related to security:
 - Vigilance
 - Insider and outsider threat.
 - Trust
 - Relationship and interaction between security and other staffs
 - Sensitive information
 - Leadership and communications focus on nuclear security.
 - Adherence to procedures of the security (not just safety)

Interviews

- Structured interviews, questions were based on the survey (Half of the questions were asked)
- Targeted all Bruce Power NPP employees (<u>including</u> contract and supplement workers from suppliers)

Around 300 interviews

Focus Group

10 Focus group with around 9-13 person

Voluntary, by a specific position or division

Questions were related to specific topics to control theories and comments of the survey

75 minutes

Experience - suggestions

Development

- Cooperation with the Management and/or the Regulator is a requirement (useful)
- Reliability: Assessments must be comparable with previous and future ones
- **Validity:** Adhere to the meaning, not to the formalities
- ALWAYS MAKE REVIEW!!! Follow, suggest and examine response actions
- Repeat regularly: not more frequent than 2 (2-5) years, because culture can not be changed faster than that

Technical Implementation

- Use the same pronoun as a subjective to avoid needless distortion
- Use the same scale at every questions

Experience - suggestions

Differences and similarities on the level of culture for Safety & Security

The management:

- regulations,
- personnel and
- enhancement actions
- Report Malicious (targeted) acts and credible threat vs
 Mistakes or accident (random events)
- The approach that "Everybody is responsible"

Thank you for your attention